



To our valued customers,

The global outbreak of the coronavirus (COVID-19) is on the minds of individuals and organizations everywhere. Please know that CM Select® is open for business, and the safety and well-being of our employees remains critical to our mission of serving you.

As a safety precaution related to the coronavirus, we have made some modifications to our business operations. We appreciate your patience as you may experience periodic service interruptions due to decreased staff availability. We are committed to serving your needs and apologize for any inconvenience our modified operations may cause you.

Remember, you may access your self-service portal at any time to review documents, billing information, claim status or manage your account.

Given the evolving situation around the coronavirus, please continue to check [www.cmselect.com](http://www.cmselect.com) for updates and risk control material.

Thank you for your trust and cooperation as we manage these unprecedented circumstances.

Sincerely,

Kurt Brandau  
President